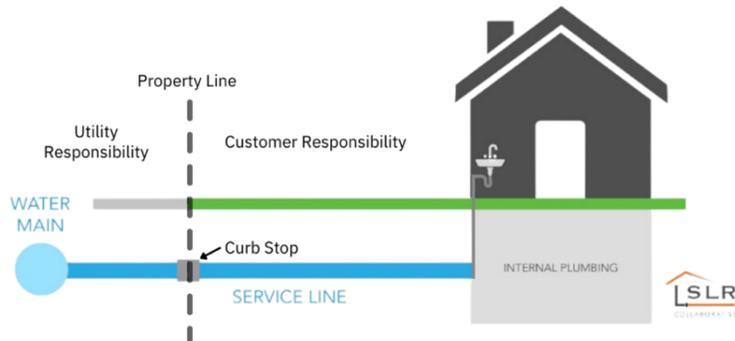


Notice of Service Line Made of Unknown Material

In accordance with the United States Environmental Protection Agency's (EPA) revised Lead and Copper Rule (LCRR), the City of North Myrtle Beach recently increased our efforts to identify possible lead exposure in drinking water. Beginning early this year, the City of North Myrtle Beach started an initial inventory of the service lines that connect your home to our public water mains to determine if any of these lines are lead.



The City of North Myrtle Beach has not completed this system wide inventory and therefore was not able to determine the material used for the service line delivering water to your property. Because your service line material is “unknown” at this time, there is the potential that some or all the service line could be made of lead or galvanized pipe that was previously connected to lead. People living in homes with a lead or galvanized pipe previously connected to a lead service line have an increased risk of exposure to lead from their drinking water.

It is important to note that finding a line of unknown material does not mean you have been exposed to lead. The City of North Myrtle Beach's treatment process greatly reduces the possibility that lead from service lines could end up in your water. Also, as we continue our initial service line inventory, we will update our findings on the status of your service line material. We expect to complete the inventory early in 2025.

The existence of an unknown service line may increase your risk of exposure. This letter serves to notify you of this risk, inform you of steps being taken by the City of North Myrtle Beach, and provide information to help you reduce your risk of lead exposure. If you feel our finding is inaccurate, or if you have any questions regarding this letter, please contact us at (843) 280-5500 or via email at servicelineinspection@nmb.us.

The City of North Myrtle Beach thanks you for your patience and consideration as we work together to reduce possible exposure to lead from your water service lines. If you have any questions or concerns about your drinking water, please do not hesitate to contact us by calling (843) 280-5500 or by emailing us at serviceinspection@nmb.us.

Sincerely,

Lauren Jessie
Public Information Officer

Kevin D. Blayton, PE
Public Works Director

Health Effects of Lead

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or worsen existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

What the City of North Myrtle Beach is doing to Protect you from Potential Exposure to Lead

It is important to note the City of North Myrtle Beach's drinking water is lead-free when it leaves our treatment plant, but as water travels through our system to your faucet, lead can enter the water through service lines or the corrosion of plumbing materials in your private home or building plumbing.

Our water treatment process targets the possibility of lead entering our system or your plumbing, minimizing the possibility it may leach into the water. We perform routine water testing to ensure their treatment is effective and our overall results are published every year in our Water Quality Report.

At your property, the service line material on the City of North Myrtle Beach's side is unknown and, under the Lead and Copper Rule, the City of North Myrtle Beach will continue our inventory work until all lines are identified. Ownership and maintenance of the water service line is split between the City of North Myrtle Beach and the property owner as shown in the graphic on the front of this letter. The City of North Myrtle Beach maintains the service line from the street to the curb stop, and the property owner is responsible for the service line from the curb stop to the building.

To help with the inventory process, the City of North Myrtle Beach has created an online service line inventory tool you can use to determine the material making up your service line. Found on our website – www.nmb.us/SLI – this tool provides an easy-to-use process to enable you to determine if you have a lead, galvanized, non-lead or unknown service line.

If you suspect you have a lead line, you can contact the Public Works Department for assistance locating testing companies. To help reduce your potential exposure to lead, the City of North Myrtle Beach is providing a list of steps you can take to reduce lead in drinking water in the Frequently Asked Questions accompanying this letter.

Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is also available from the Safe Drinking Water Hotline (1-800-426-4791) or at www.epa.gov/safewater/lead. If you would like more information on reducing your overall lead exposure around your home and the health effects of lead, visit EPA's website at www.epa.gov/lead or contact the National Lead Information Center (NLIC) at 1(800) 424-5323.